

### Plain Language Summary of Financial Assistance Policy

Yuma Regional Medical Center (YRMC) is committed to ensuring our patients receive the hospital care they need regardless of ability to pay for that care. Providing health care to those who cannot afford to pay is part of our mission and state law requires hospitals to provide free and discounted care to eligible patients. You may qualify for free or discounted care based on family size and income, even if you have health insurance.

If you believe you may have trouble paying for your health care, please speak with us.

**Eligibility Requirements and Assistance Offered under the Financial Assistance Policy:** Patients who qualify for assistance are eligible for income-based discounts for emergency and other medically necessary care. In general:

- Patients whose household income is equal to or less than 200% of the Federal Poverty Guidelines are generally eligible for free emergency and medically necessary care
- Patients whose household income is between 200% and 400% of the Federal Poverty Guidelines generally receive a discount based on annual household income per visit for emergency and other medically necessary care
- Uninsured patients are required to apply for Medicaid or insurance through the Health Exchange
- The patient is a legal resident of the United States

An uninsured patient who qualifies for assistance under the Financial Assistance Policy will not be charged more for emergency or medically necessary care than amounts generally billed (AGB) to patients having insurance covering such care.

**How to Apply for Financial Assistance:** Any patient may apply to receive financial assistance by submitting an application and providing the following supporting documentation:

- Proof of family size (e.g. dependents on federal tax return)
- Proof of household income (e.g. most recent pay stubs, Social Security or Disability Benefit Statement, Unemployment or Pension/Annuity benefits, most recent Federal Tax returns)
- Proof of residency (e.g. copy of deed or most recent mortgage payment, property tax bill, copy of lease or most recent rent payment, current utility bill)

**How to Obtain Copies of the Financial Assistance Policy and Financial Assistance Application:** Copies of the Financial Assistance Policy, the Financial Assistance Application and this Plain Language Summary, are available free of charge upon request at any of the following locations:

- When you are checking in or checking out of the hospital or clinic
- By telephone: 928-336-7030 option 1
- On our website at: <http://www.yumaregional.org>
- In person: Yuma Regional Medical Center Support Center, 720 S Rio Vista Drive, Yuma, AZ, 85365
- By e-mail: [financialassistance@yumaregional.org](mailto:financialassistance@yumaregional.org)
- Copies can also be found in the emergency room, admission areas of the hospital and in our ambulatory clinics

**If English is Not Your First Language:** Translated versions of the application form, financial assistance policy, and this summary, are available in Spanish, upon request.

**Thank you for trusting us with your care**