

[First name] [Last name]  
[Address] [City] [State], [zip]

Dear Valued Patient,

We're writing to let you know that your provider is now participating in an Accountable Care Organization (ACO). Yuma Regional Medical Center and CVS Accountable Care are working together to provide you with connected and coordinated healthcare services.

***What is an Accountable Care Organization (ACO)?***

An ACO is a team of various healthcare professionals and facilities, including hospitals, working together with you to ensure that your healthcare needs are met, effectively. The goal is to provide you with high-quality care. It's important to note that being part of an ACO **does not** affect your health insurance – you'll still receive your benefits from Medicare, as usual. You also still have the right to visit any hospital or provider who accepts Medicare, at any time, just like you do now. No action is needed on your part.

**In compliance with the U.S. Centers for Medicare & Medicaid Services**, we are including an informational notice about ACOs, for your reference.

***How does CVS Accountable Care collaborate with Yuma Regional Medical Center?***

Your provider and their team may work alongside the ACO to streamline your care process. This could involve assisting with appointment scheduling, ensuring you receive necessary prompt follow-up care, and offering additional support and guidance related to chronic conditions. These efforts are always carried out in coordination with your regular healthcare providers. Some of the services you may receive include:

- Answering questions about your treatment plan or medications
- Coordinating medical services or scheduling appointments
- Providing education on your diagnosis, diet, and medications
- Assisting with access to community resources

**For more information** regarding our participation in an Accountable Care Organization, please read the enclosed notification from Medicare. Should you have any further questions about ACOs, call 1-800-MEDICARE (1-800-633-4227). Additionally, you can find more information from Yuma Regional at [www.yumaregional.org/ACO](http://www.yumaregional.org/ACO) or by calling us directly at 928-336-7870.

We appreciate the continued opportunity to provide you and your family with the best possible care.

Sincerely,  
Your Care Team at Yuma Regional Medical Center

# Medicare Shared Savings Program Accountable Care Organizations

*Working together to give you the best care.*

is part of an Accountable Care Organization (ACO). We've teamed up with other doctors, hospitals, and health care providers to make sure you get the best care.

*We provide coordinated care for you to get well & stay well*

- ▶ You get patient-centered care focused on YOUR needs.
- ▶ Your health care providers can see the same test results, treatments, and prescriptions.
- ▶ More coordination helps prevent medical errors and drug interactions.
- ▶ You may save time, money, and frustration by avoiding repeated tests and appointments.
- ▶ Better communication can help protect against Medicare fraud and waste.

*You may have access to expanded benefits*

- ▶ If you need rehabilitation services or other skilled nursing facility care, you may be able to get this care without a hospital stay.
- ▶ Ask your health care provider if you qualify for these benefits.

*Get the most from your care with our communication & support*

- ▶ When you choose a health care provider that participates in an ACO, they'll help you get the right care at the right time. You can visit [Medicare.gov](https://www.Medicare.gov) and log into (or create) your secure Medicare account to choose a primary care doctor.
- ▶ Medicare protects the privacy of your health information. If you don't want Medicare to share information with your health care providers for care coordination, call 1-800-MEDICARE (1-800-633-4227). Medicare may still share general information to measure provider quality. For more information on how Medicare may use and give out your information, visit [Medicare.gov](https://www.Medicare.gov) and search for "privacy."

*Want more information?*

Ask our front desk, or call us at \_\_\_\_\_. You can also visit [Medicare.gov](https://www.Medicare.gov) or call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048. To report a Medicare-related concern or complaint, call 1-800-MEDICARE (1-800-633-4227).

To learn more about Accountable Care Organizations, scan the QR code here:



MEDICARE  
SHARED SAVINGS  
PROGRAM